



PO Box 2191
Lae 411, Morobe Province
Papua New Guinea
+675 478 3000
www.consort.com.pg

11 September 2026

Ref No. CEL2623

Customer Advisory

Temporary Emergency Equipment Surcharge (EES)

Dear Valued Customers,

Please be advised that container equipment availability across Papua New Guinea is currently extremely limited. Exceptionally low river levels approaching Doubi have prevented vessels from sailing from Kiunga, leaving a significant number of CEL containers stranded in Kiunga and unable to be repositioned to the wider network.

Although CEL has invested in new containers this year, the present river conditions are beyond our control and equipment availability will remain constrained until river levels rise and vessel movements can safely resume.

To manage the limited equipment available and support continued service reliability, CEL will introduce a temporary Emergency Equipment Surcharge (EES) for all containerised cargo shipped using CEL-supplied containers on or after 1 October 2026, as follows:

Equipment Type	Emergency Equipment Surcharge
20' Container	PGK 500 per TEU
40' Container	PGK 1,000 per FEU

This surcharge will remain in place only while the current equipment constraints continue.

We strongly encourage customers to return empty CEL containers as soon as possible after unpacking. Prompt returns will help ease the shortage and improve equipment availability for all customers. We will monitor conditions closely and reduce or withdraw the surcharge once river movements resume and equipment availability stabilizes.

Please [contact](#) your local Agency representative for further information.

We thank you for your continued support and understanding.

Kind regards,

Consort Express Lines