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Customer Advisory

Kiunga Door Services Enhancement & Temporary Congestion Surcharge (Effective 1 Feb 2026)

Dear Valued Customers,

We are pleased to share an important update regarding our Kiunga service offering, alongside a temporary operational notice.

Part 1: Service Enhancement – Improved Door Solutions for Kiunga

We have upgraded our door delivery services in Kiunga, following the deployment of new assets and enhancements to the existing Kiunga Stevedoring Company Ltd (KSL) depot in Kiunga Town.

These improvements have been implemented to ease the flow of containers between Doubi Wharf and customers' facilities within Kiunga, and to streamline the return of empty containers back to Doubi Wharf.

Customers will now have the following options available effective **1 February 2026**:

Service Option	Rate (PGK)	What's Included
Door Delivery – Kiunga	1,500 / TEU	Pick-up of FCL from Doubi Wharf → direct delivery to customer facility in Kiunga → empty container pick-up from customer site → MT return to Doubi Wharf.
Door Delivery with Depot Storage	1,800 / TEU	Pick-up from Doubi Wharf → storage of FCL at KSL Depot (5 free days) → delivery to customer facility → MT return to Doubi Wharf.
Excess Storage (after 5 free days)	50 / TEU / Day	Applies to FCL stored at KSL Depot beyond free period.



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Doubi Wharf → KSL Kiunga Depot	1,300 / TEU	Transfer of FCL from Doubi Wharf to KSL Depot; customer to arrange own delivery from depot and MT return to KSL Depot.
Third-Party Truck Access	75 / TEU	Applies when non-KSL trucks access KSL Depot.
Devanning at KSL Depot	600 / TEU	Includes devanning and loading onto consignee's truck.
LCL Delivery within Kiunga (from KSL Depot)	400 / shipment	Final-mile delivery within Kiunga.
Doubi Wharf Pick-up	Customer arranged	Consignee to collect FCL from Doubi Wharf and return empty to the same location.

Important notes:

- At this stage, KSL is unable to deliver to Tabubil.
- Customers may choose to collect FCL from Doubi Wharf or KSL Kiunga Depot, however empty containers must be returned to the same location from which the FCL was collected.
- For export movements ex Kiunga, the same rates apply as outlined above. In this case, the pick-up and drop-off locations for FCLs and empty containers will be reversed to reflect the export movement.
- All FEU movements will be charged at 1.5 times the corresponding TEU rate.
- This advisory supersedes *Customer Advisory CEL2508 (2 June 2025)* for Kiunga and Doubi cartage rates.

Part 2: Temporary Kiunga Congestion Surcharge

Due to ongoing congestion in Kiunga, driven by a combination of factors including:

- Restricted port access arising from localised civil conditions,
- Intermittent technical issues at Doubi Wharf equipment, and
- Challenging river levels

CEL has incurred significant additional operating costs throughout 2025, peaking in Q4 2025 at levels that are not operationally sustainable.



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To ensure continuity of service and operational sustainability, it is necessary to implement a temporary congestion surcharge for Kiunga, effective **1 February 2026**, as outlined below:

- **PGK 900 per TEU**
- **PGK 1,800 per FEU**
- **PGK 50 per RVT**

This surcharge will remain under active review, and we will advise the market as soon as operating conditions in Kiunga improve and the surcharge can be eased.

We sincerely thank our customers for their continued support and understanding as we work through these challenges, and we remain committed to maintaining reliable services into Kiunga.

Should you require any clarification or wish to discuss the options best suited to your operations, please [contact](#) your local Agency representative for further information.

Kind regards,

Consort Express Lines