



PO Box 2191
Lae 411, Morobe Province
Papua New Guinea
+675 478 3000
www.consort.com.pg

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Customer Advisory

Reduced Water Levels Impacting Kiunga Operations

Dear Valued Customer,

We wish to advise that water levels along the Kiunga passage have again fallen below operationally sustainable levels, creating navigational challenges for vessels servicing the route.

As a result, vessel movements to and from Kiunga may be subject to operational restrictions, delays, schedule adjustments, or temporary suspension until water levels improve and safe navigation can be maintained.

Consort Express Lines is closely monitoring the situation in consultation with relevant stakeholders and will continue to assess river conditions on an ongoing basis. The safety of our crew, vessels, and cargo remains our highest priority.

Customers with existing bookings planned for Kiunga are encouraged to contact our Bookings Team to discuss shipment arrangements and obtain the latest service updates.

Email: bookings@consort.com.pg

Phone: +675 478 3000

We apologize for any inconvenience this may cause and appreciate your patience and understanding. Further updates will be communicated as more information becomes available.

Yours sincerely,
Consort Express Lines