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Customer Advisory

Transition to CargoWise Neo – Effective 1 April 2026

Dear Valued Customers,

We would like to advise all customers that Consort Express Lines currently provides a Web Tracker platform, which is widely used by the majority of our clients for shipment visibility and document access. Customers not currently using Web Tracker are encouraged to explore the platform. For existing users, please note the transition outlined below.

Platform Upgrade

Effective 1 April 2026, Web Tracker will be upgraded to a new and enhanced platform, CargoWise Neo. Please note that Web Tracker will reach its end-of-life on 31 March 2026, after which it will no longer be supported. This follows the final General Product Release (GPR) issued on 7 January 2026.

What this means for you

CargoWise Neo is a significant upgrade designed to enhance your experience, offering:

- Real-time shipment tracking
- Improved document visibility
- Centralized communication tools
- Customizable dashboards
- A fully web-based, user-friendly interface

This platform is already adopted by leading logistics providers globally, enabling greater efficiency and transparency.

Next Steps

Our Support Team will reach out to existing users to arrange refresher training and ensure a smooth transition. Customers not currently using Web Tracker are welcome to contact us should you wish to onboard onto the new platform.

For further information or assistance, please contact Buro.Aweine@consort.com.pg



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We appreciate your continued support and look forward to bringing you an improved digital experience.

Kind regards,

Consort Express Lines